

Art Unit: 2155

### EXAMINER'S AMENDMENT

An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it **MUST** be submitted no later than the payment of the issue fee.

Authorization for this examiner's amendment was given in a telephone interview with David Victor (Reg No 39867) on 6/13/07.

The application has been amended as follows:

6. (Currently Amended) The method of claim 1, wherein using the load balancing technique to select at least one determined user based on the determined number of work items assigned to the determined users further comprises:

for each work item assigned to the user, determining a priority related to the work item;

for each user calculating an index based at least on each priority related to each work item assigned to the user; and

using the index to select one user to assign the new work item.

2015. (Currently Amended) The system of claim 15, wherein the means for using the load balancing technique to select at least one determined user based on the determined number of work items assigned to the determined users further performs:

for each work item assigned to the user, determining a priority related to the work item;

NVRS  
7-18-07